

DEVELOPMENT PARTNER & DONOR CAPABILITY BRIEF

VoiceInsights Africa

Evidence infrastructure for development programmes, with the trail attached

“Every Voice. Every Language. Every Insight.”

VERSION

1.0

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DOCUMENT

VIA-BRIEF-DONOR

AUDIENCE

Public · Procurement

Evidence infrastructure for development programmes

VoiceInsights turns community and field evidence into traceable, decision-ready institutional intelligence.

What a funder is buying

Not a dashboard. A governed chain from the question, through the instrument and the field, to a publication whose every material statement resolves to the responses behind it.

Why that matters at portfolio level

Grantee self-reports and independent evidence are different objects. This produces the second, in a form that can be compared across programmes and countries because it was collected under one instrument model.

The full profile. This brief is drawn from the [Company & Capability Profile 2026](#), which carries every capability, its registered status and its limits in full. Where the two are read together, the profile governs.

Evaluation and programme performance

STUDY TYPE	STATUS
Baseline survey	Proven
Midline study	Supported, bounded
Endline survey	Supported, bounded
Post distribution monitoring	Supported, bounded
Programme monitoring	Supported, bounded
Evaluation study	Supported, bounded
Programme review	Supported, bounded

Baseline and endline are programme phases, not designs. A baseline is a structured survey run at the start of an intervention; an endline repeats the baseline instrument so the two can be compared. Change is reported descriptively — a value, a later value, and the difference between them.

OECD-DAC evidence positioning

Stated once, the same way, in every document we publish.

The evaluation boundary. Most evaluation commissions use the OECD-DAC criteria. Our evidence base supports relevance, effectiveness and sustainability, and efficiency where the programme supplies its cost figures. It does not establish impact: a DAC impact finding needs a counterfactual, and the analytical engine refuses causal inference by name. Impact and coherence are an independent evaluator's judgement; we supply the evidence they reason from. Naming the criteria is not a claim of accreditation — no such accreditation exists for a platform.

CRITERION	WHAT WE SUPPLY
Relevance	Needs assessment and beneficiary evidence against the intervention's stated purpose.
Effectiveness	Baseline-to-endline measurement on one instrument, reported descriptively.
Efficiency	Supported where the programme supplies its own cost figures; we do not hold them.
Sustainability	Follow-up and panel evidence where the design provides for it.
Impact	Not established here. Needs a counterfactual and an identification strategy; the engine implements neither.
Coherence	A portfolio judgement rather than a measurement. It sits with the evaluator.

Multi-country and multilingual collection

One programme across several countries stays one institutional record.

COLLECTION ROUTE	STATUS
Phone Call	Proven
WhatsApp	Proven
SMS / Feature-Phone Fallback	Proven
Web Platform Link	Proven
Offline Mobile Application	Proven
Email	Proven

Geographic scope is enforced in authorisation rather than by convention, so a country team sees its own work and a regional office sees the programme. The language a respondent speaks, the language a team works in and the language a report ships in remain three separate decisions.

What we will not tell you about language. No speech-recognition accuracy figure is published for any African language, because none has been benchmarked. The platform performs no automatic language detection — a declared language is what the caller supplied. The number of registered languages is not a capability figure, and the six axes are never added into a single “languages supported” number.

Data quality, traceability and responsible AI

Traceability

Evidence lineage, human review, versioning, approval, correction and withdrawal apply to released intelligence. A publication that cannot resolve its evidence is refused rather than produced.

Responsible AI

AI may assist transcription, translation, classification, summarisation, thematic coding and drafting. Every contribution is candidate intelligence until a named reviewer accepts, modifies or rejects it. AI does not approve evidence, decide, or authorise publication.

Published limitations, carried on every study type.

No roster. One record per unit on every collection surface. Member-level rosters — a household enumerated person by person — are held relationally by the platform, and there is no roster control on the

No causal claim. Change is reported descriptively — a value, a later value, and the difference between them. No causal or attribution claim is produced, because the platform implements no identification stra

No media capture. Photographs, GPS points and file attachments are not question types a respondent or enumerator answers. Location is recorded about a submission, not asked as a question.

Bounded logic. Skip logic is one condition on one earlier question — “if they said no, do not ask the follow-ups” — evaluated by the server as well as the device. Multi-condition expressions, arithmetic ac

Donor-ready outputs and engagement

- PDF
- DOCX
- PPTX
- XLSX
- CSV
- JSON

Executive summary, full report, evaluation report, monitoring report, policy brief, donor brief, statistical annex and evidence annex, according to what the evidence base supports. The reference publications on our website are produced from synthetic, internally governed demonstration content and are labelled as such wherever they appear — they are not client work.

Held by no one here. VoicInsights holds no SOC 2 report, no ISO/IEC 27001 certificate, no independent penetration test and no independently audited accessibility conformance. Each is listed in the procurement pack as requiring an independent party. Accessibility is a design target of WCAG 2.2 AA measured with automated testing at four viewports plus targeted manual checks — a measurement, not a conformance claim.

- Request a Demo

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- Request a Proposal

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“Every Voice. Every Language. Every Insight.”

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Derived from the Company & Capability Profile 2026 and the governed capability registries. 126 master claims audited; 39 excluded as future or withheld.