

RESEARCH INSTITUTION CAPABILITY BRIEF

VoiceInsights Africa

Evidence your institution can defend, with the trail attached

“Every Voice. Every Language. Every Insight.”

VERSION

1.0

PUBLISHED

2026-09-21

DOCUMENT

VIA-BRIEF-RESEARCH-
INSTITUTION

AUDIENCE

Public · Procurement

Research infrastructure, not a survey tool

VoiceInsights turns community and field evidence into traceable, decision-ready institutional intelligence.

What an institution gets

One governed chain from the instrument to the publication: the instrument version a response was collected under, the consent recorded with it, the reviewer who accepted it, and the publication that resolves back to it.

What it does not do

It does not design your study, choose your sample, or generate a methodology. Those are research decisions and they stay with the principal investigator. The platform carries the design you specify and keeps the record of how it was executed.

The full profile. This brief is drawn from the [Company & Capability Profile 2026](#), which carries every capability, its registered status and its limits in full. Where the two are read together, the profile governs.

Registered research designs

4 live of 7 registered modes, with the rest supported and bounded.

RESEARCH MODE	STATUS
Structured survey	Proven
Facility assessment	Proven
Citizen feedback	Proven
Qualitative	Proven
Mixed methods	Supported, bounded
Observation	Supported, bounded
Longitudinal panel	Supported, bounded

An interview format is not a design. Key informant interviews, in-depth interviews and focus group discussions are formats within qualitative research; transcripts code against the same codebook whoever was in the room. Presenting a format as a separate module would claim a capability the system does not have.

Quantitative and qualitative collection

STUDY TYPE	STATUS
Household survey	Supported, bounded
Population survey	Supported, bounded
Kap survey	Proven
Farmer survey	Supported, bounded
Kii study	Proven
Idi study	Proven
Fgd study	Supported, bounded
Stakeholder consultation	Supported, bounded
Community dialogue	Supported, bounded

Published limitations, carried on every study type.

No roster. One record per unit on every collection surface. Member-level rosters — a household enumerated person by person — are held relationally by the platform, and there is no roster control on the

No causal claim. Change is reported descriptively — a value, a later value, and the difference between them. No causal or attribution claim is produced, because the platform implements no identification strategy.

No media capture. Photographs, GPS points and file attachments are not question types a respondent or enumerator answers. Location is recorded about a submission, not asked as a question.

Bounded logic. Skip logic is one condition on one earlier question — “if they said no, do not ask the follow-ups” — evaluated by the server as well as the device. Multi-condition expressions, arithmetic ac

Field operations and multilingual work

6 registered routes into one governed pipeline.

COLLECTION ROUTE	STATUS
Phone Call	Proven
WhatsApp	Proven
SMS / Feature-Phone Fallback	Proven
Web Platform Link	Proven
Offline Mobile Application	Proven
Email	Proven

The language a respondent speaks, the language your team works in and the language a publication ships in are three separate decisions, and the platform keeps them separate. The live state of every registered language on each of six axes is published on the website and read from the capability registry.

What we will not tell you about language. No speech-recognition accuracy figure is published for any African language, because none has been benchmarked. The platform performs no automatic language detection — a declared language is what the caller supplied. The number of registered languages is not a capability figure, and the six axes are never added into a single “languages supported” number.

Evidence governance and reproducibility

INSTRUMENT VERSIONING

A response carries the version of the instrument it was collected under, so a later revision does not silently rewrite earlier data.

FROZEN MEMBERSHIP

A saved audience freezes its membership, so a figure recomputed next month is the same figure.

EVIDENCE LINEAGE

A published statement resolves to the responses behind it, or the publication is refused.

REVIEW RECORD

Review and approval sit between collection and analysis, with the reviewer recorded.

AUDIT TRAIL

Material access, review, export and disposal events remain attributable without sensitive payloads in logs.

EXPORT

Governed dataset export in open formats for analysis in your own stack.

The evaluation boundary. Most evaluation commissions use the OECD-DAC criteria. Our evidence base supports relevance, effectiveness and sustainability, and efficiency where the programme supplies its cost figures. It does not establish impact: a DAC impact finding needs a counterfactual, and the analytical engine refuses causal inference by name. Impact and coherence are an independent evaluator's judgement; we supply the evidence they reason from. Naming the criteria is not a claim of accreditation — no such accreditation exists for a platform.

Outputs, ethics and engagement

- PDF
- DOCX
- PPTX
- XLSX
- CSV
- JSON

Research ethics

Protocol, consent, risk, vulnerable-population and ethics-review requirements remain study-specific and sit with your institution’s review board. Consent is recorded with the response, in the language it was given in. Sensitive identifiers are not requested unless a study requires them under written justification.

Applicable law

Implementations are designed to support obligations under Tanzania’s Personal Data Protection Act, No. 11 of 2022, alongside the applicable agreement. Where a programme falls under the EU GDPR or another regime, those obligations are assessed and documented during implementation. No independent assessment of GDPR alignment has been carried out, and none is claimed.

Held by no one here. VoicInsights holds no SOC 2 report, no ISO/IEC 27001 certificate, no independent penetration test and no independently audited accessibility conformance. Each is listed in the procurement pack as requiring an independent party. Accessibility is a design target of WCAG 2.2 AA measured with automated testing at four viewports plus targeted manual checks — a measurement, not a conformance claim.

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Request a Proposal

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Contact us

“Every Voice. Every Language. Every Insight.”

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Derived from the Company & Capability Profile 2026 and the governed capability registries. 126 master claims audited; 39 excluded as future or withheld.